

Terms and Conditions

General

- This offer is valid from 1 March 2017 until 30 June 2017.
- To be eligible for this offer, you must:
 - Deposit before 30 June 2017; and
 - Settle before 30 September 2017.
- This offer is available on the following units only:
 - James Ommaney – Apartments 36, 41 and 53.
 - Compton Gardens – Any serviced apartment.

Lifestyle Money Back Guarantee

- If you find that the retirement living lifestyle is not for you, then after 6 months you can request to leave.
- To be eligible you must:
 - Have continuously lived at the retirement community for a period of 6 months; and
 - Request to leave for lifestyle reasons only.
- Your request must be made in writing to the Directors at TriCare no earlier than 6 months and no later than 7 months from settlement.
- You will be refunded your purchase price for the apartment less any legal and reinstatement fees.
- You will not pay any exit fees.
- Please refer to your purchase contract for a full list of TriCare Lifestyle Money Back Guarantee Terms and Conditions.

General Service Fees

- TriCare will agree to cover the costs of your General Service and Serviced Apartment Fees upon moving into the selected residence for a period of 6 months.
- General Service Fees include:
 - Staffing costs (24 hours a day, 7 days a week)
 - 24 hour emergency call service
 - Government rates and charges
 - General insurance on units, community buildings, facilities, equipment and furnishings
 - Community electricity accounts
 - Repairs and maintenance to the exterior of resident's units, all community buildings, facilities and equipment and common gardens
 - Contribution to the Maintenance Reserve Fund
 - Mini Bus – regular trips to local shopping centres (additional charge for longer trips) – this applies to JAMES OMMANEY RETIREMENT COMMUNITY ONLY.
- Serviced Apartment Fees include:
 - Fixed costs of kitchen facility relating to serviced apartments (including staff costs)
 - Cleaning costs of resident laundries, storage & bin rooms & serviced apartment hallways & foyer, etc
 - Operating costs of resident laundries used by all serviced apartment residents
 - Supply of electricity and/or gas to serviced apartment building (including kitchen, hallways & foyers, etc)
- General Service and Serviced Apartment Fees do not include personal services such as meals, cleaning and laundry etc.

HEAD OFFICE